

ACE LANSDOWNE

INDIA

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INVESTOR COMPLAINT DATA FOR PORTFOLIO MANAGEMENT SERVICES OF ACE LANSDOWNE INVESTMENTS SERVICES LLP

Data for the month ending - September 30, 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1.	Directly from Investors	0	0	0	0	0	0
2.	SEBI (SCORES)	0	0	0	0	0	0
3.	Other Sources (if any)	0	0	0	0	0	0
Grand Total		0	0	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1.	August 31, 2022	0	0	0	0
2.	September 30, 2022	0	0	0	0
3.	October 31, 2022	0	0	0	0
4.	November 30, 2022	0	0	0	0
5.	December 31, 2022	0	0	0	0
6.	January 31, 2023	0	0	0	0
7.	February 28, 2023	0	0	0	0
8.	March 31, 2023	0	0	0	0
9.	April 30, 2023	0	0	0	0

10.	May 31, 2023	0	0	0	0
11.	June 30, 2023	0	0	0	0
12.	July 31, 2023	0	0	0	0
13.	August 31, 2023	0	0	0	0
14.	September 30, 2023	0	0	0	0
15.	October 31, 2023	0	0	0	0
16.	November 30, 2023	0	0	0	0
17.	December 31, 2023	0	0	0	0
18.	January 31, 2024	0	0	0	0
19.	February 29, 2024	0	0	0	0
20.	March 31, 2024	0	0	0	0
21.	April 30, 2024	0	0	0	0
22.	May 31, 2024	0	0	0	0
23.	June 30, 2024	0	0	0	0
24.	July 31, 2024	0	0	0	0
25.	August 31, 2024	0	0	0	0
26.	September 30, 2024	0	0	0	0
Grand Total		0	0	0	0

**Inclusive of complaints of previous months resolved in the current month.*

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints*

Sr. No.	Financial Year	Carried forward from previous year	Received	Resolved**	Pending##
1.	2019-20	NA	NA	NA	NA
2.	2020-21	NA	NA	NA	NA
3.	2021-22	NA	NA	NA	NA
4.	2022-23	0	0	0	0
5.	2023-24	0	0	0	0
6.	2024-25^	0	0	0	0
Grand Total		0	0	0	0

**Ace Lansdowne Investments Services LLP received Portfolio Manager license in August 2022.*

*** Inclusive of complaints of previous years resolved in the current year.*

Inclusive of complaints pending as on the last day of the year.

^ Inclusive of complaints till the end day of the reporting month only.
